



**Legallybetter.co.uk**

The solicitor review website  
with audited client feedback

# CLIENT FEEDBACK QUESTIONNAIRE

*Your feedback is very much appreciated*

Law firm name ..... Town/location .....

Name of adviser ..... Type of legal advice .....

e.g making a Will, conveyancing, employment law

Today's date .....

## What stood out about the service you received?

.....  
.....  
.....  
.....

## Would you recommend their services?

Yes

No

## Level of satisfaction:

Please tick box below as follows 1 = NOT satisfied 5 = VERY satisfied N/A = Not Applicable

I) WAS THE SERVICE DELIVERED AS PROMISED?

DID THE SERVICE PROVIDE VALUE FOR MONEY?

1  2  3  4  5  N/A

1  2  3  4  5  N/A

III) WERE THEY CONSIDERATE/HELPFUL?

V) DID THEY COMMUNICATE EFFECTIVELY WITH YOU?

1  2  3  4  5  N/A

1  2  3  4  5  N/A

## How could they have done better?

.....  
.....  
.....  
.....

## What happens with the feedback you provide?

We would like to publish your review and ratings on websites where reviews and opinions related to their business are listed. If you do not agree, please tick this box.

**Your contact details:** This data is only requested to validate that you have indeed used their services.

If you wish your feedback to be passed on anonymously please tick this box.

First Name .....

Last Name .....

Phone No. ....

Town .....

Email Address .....

*By submitting this card, I confirm I am providing genuine feedback.*

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